



Role Of Medical Social Worker In Neurology

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Abstract:

Lack of knowledge and difficulties in accessing the right tools can extremely affect an individual's life. Using the right references and connections can enable the family to make use of the rights efficiently handed to them. Due to the ignorance of the surrounding population, the true power of one's rights is limited and might get underutilized resulting in growing poverty. As Medial Social Workers, it is our duty on educating people about the schemes and perks they get handed by the government and make use of it efficiently. Communication is key in any scenario and communicating the right information to the right people and those in need could turn out to be a vital tool in eradicating poverty. In this paper, two such cases will be presented which are Evidenced-Based Practices in Social Work.

Keywords: Financial Assistance, Communication, Access, Evidence-based and Ending Poverty.

Introduction:

Most of our Indian population is living in Rural India. Some villages or semi-urban households are living with a certain difficulty. There are schemes for RURAL DEVELOPMENT by the GOVERNMENT OF INDIA. But it should be seen that these programs reach the beneficiaries and are monitored timely. Wholistic development should be considered giving equal importance to every growth attribute. Infrastructure and development in rural India. (Madhusudan Ghosh, 2017). Whenever you ask a patient to tell the reason for their hospital visit, mostly they respond to retrospective life events in a story form. Thus, Narrative Enquiry plays a vital role. (Riessman, 2012).

Educating people whom we meet during our work environment plays a pivotal role in India's growth. The reason for our inquiry may be simple, but in acquiring this information one has to touch much information from the household member, indirectly we inquire, guide, suggest, give productive ideas, and help them in their overall wellbeing. Case studies are an invaluable record of the clinical practices of a profession. (Dr. Brian Budgell, 2008). So, in this paper, we will discuss one such case using Budgell, 2008 style. The patient is a 14-year-old boy doing his 9th standard. The patient family is from rural India and came to a tertiary care hospital for treatment. Rural population show lack of utilization

of educational resources, distance to travel to meet health service for their ailments, cultural, religious and family influences had an impact on the people of the village. (Smitha Thungathurthi, 2018).

The main objective is to make aware that every given opportunity is utilized to the maximum so that the receiver has a satisfying feel.

Review of Literature:

Neurological disability is a chronic condition related to wide range of disorders related to nervous system. It requires long term intensive treatment. **Abhijit Das, (2012) has elaborately discussed in PubMed Central Article about Neurologic Disability**, a hidden epidemic for India and its impact on the growth. Neurological disorders are not leading cause of death but it hampers the movement of patients at various degrees causing major stress on the patient and their attender.

Case presentation: The patient came to Neurology Department with his father with the complaint of not being able to use his right hand properly. The patient was being treated with tests, investigation, and further procedures. Meanwhile, the patient's father has informed about his financial problem and his family's poverty status and so-referred to the concerned personnel for further proceedings.

Management and Outcome: The concerned personnel get's to know about the case, their family situation, possible routes to get their work done, since the case is a school-going child, the parents were requested to meet the concerned authorities of the school and report the process of the case. The child was on treatment with a holistic approach. Bio-psycho-social model (GEORGE ENGEL'S LEGACY) was explored.

The child is becoming better day by day, the child was able to write his exams by deputing another person to write as the student dictates the answer, the parents have contacted the State Social Welfare Board and with necessary document proof, the student child is receiving Government Benefit for his Differently Abled condition.

This case would be the best source of 'confidence booster' since the student child 'did not stop himself' in climbing the 'life ladder' 'step by step' towards the mount.

Discussion: Throughout the entire period it was the duty of the entire hospital team to attend to the concerns raised by the patient and the family. Utmost caution and cautious effort were put by the team to help the patient and the family. Whenever doubts arise, it was sought appropriately.

Every individual should learn that there may be any form of a crisis in one's life. But proper elucidation of the situation, its impact, and ways to alleviate the pain caused will holistically bring unexpected betterment. The patient is still coming for follow-up visits and never forgets to greet the hospital staffs who helped him and his family to thrive. Patient Friendly approach is always successful.

Case Presentation:

A 45year old man came for not able to use upper arm, lower arm and whole body to Neurology Department.

The complaint included that few months before the patient developed weakness of whole body but able to move slowly. After sometimes severe deterioration occurred and the patient became immovable.

The patient was able to swallow food slowly with assistance of care taker who happened to be his wife.

The patient had come for financial assistance, after intervention by team of medical personnel the patient referred to medical social worker of the department.

To get financial assistance the patient requires disability certificate. The procedure followed to obtain disability certificate and the patient reported for evaluation of his health state by the medical doctors. The patient was given 100% disability and asked to follow-up in Neurology department, failing which the certificate becomes invalid.

Management and Outcome:

The patient and his wife cooperated with the medical team and the medical social worker provided holistic therapy including providing insight into the medical condition, treatment and follow-up. Supportive therapy was given and there was good improvement in patient's psychological perspective.

Discussion:

Several neurological examinations had been done before arriving at a diagnosis. Being a tertiary care hospital, the whole medical team will be involved in patient care. Every personnel will deliver their responsibility towards patient. The whole process will happen in authentic way and absolute transparency. Communication, Coordination and Reporting will happen in cordial method.

Thus, the case discussion comes to the end with appropriate genuineness about the process of getting Disability Certificate. This case is a conventional example about the hospital care and the role of medical social worker. At every step towards achieving the goal the medical social worker involves in appropriate documentation, verification and forwarding the document to concurrent team. The man being bread winner of the family and living in below poverty had greater impact on his health condition. What benefit extended to him and his family will be advantageous to certain level though the hospital team cannot take the entire economical burden.

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